



# POWER SCRUB XL CARPET CLEANER

## USER MANUAL

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.

This product is intended for Household use only. If used Commercially warranty is VOID.

Versión en español: Puede encontrar la versión en español de este manual en Hoover.com en esta página de productos.



## IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

### WARNING: When using an electrical product, basic precautions should always be followed to avoid electric shock, fire, and/or serious injury, including the following:

- Fully assemble product prior to use.
- Operate cleaner only at voltage specified on data plate on lower back of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Use indoors only. Do not immerse. Use only on surfaces moistened by the cleaning process.
- To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only Hoover® Cleaning Fluids intended for use with this appliance.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this user's manual. Use only HOOVER® recommended attachments.
- Do not use product with damaged cord or plug. If product is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-944-9200 prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.

- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters and tanks in place.
- Do not clean over floor electrical outlets.

### CAUTION:

#### TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Do not use sharp objects to clean out hose as they can cause damage.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.

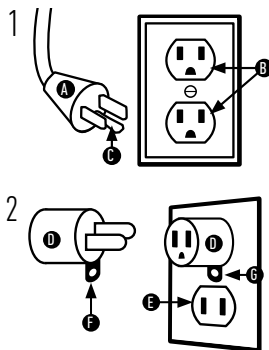
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- With brushes on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.
- Do not use this extractor on hard floors. Using this product on hard floors may scratch or damage your floor.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.

## GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

### WARNING:

Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1.



A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place by a metal screw. NOTE: In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.

**HAVE A QUESTION?**  
HOOVER® HAS THE ANSWER!



START WITH  
[HOOVER.COM/HELP](http://HOOVER.COM/HELP)

**DO NOT RETURN TO STORE**  
Start with 24/7 resources like these:

FAQs  
HOW-TO-VIDEOS  
TROUBLESHOOTING VIDEOS

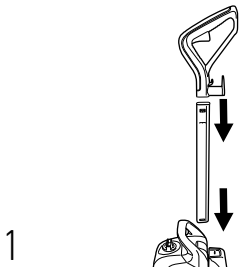
Or call us and we'll talk you through it.

CUSTOMER SUPPORT  
**800-944-9200**  
Mon-Fri, 9am-6pm EST

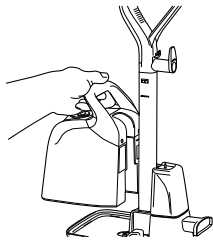
# GETTING STARTED

## ASSEMBLY

FULLY ASSEMBLE PRODUCT PRIOR TO USE.



1  
Insert the handle into the base.



2  
Align the groove on the backside of the clean water tank with the handle and drop straight down.

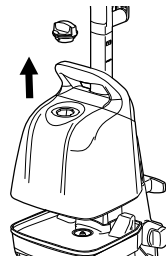
## OPERATION

**CAUTION:** DO NOT USE THIS EXTRACTOR ON HARD FLOORS. USING THIS PRODUCT ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.

**CAUTION:** Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or emptying the dirt cup.

### FILL THE CLEAN WATER TANK



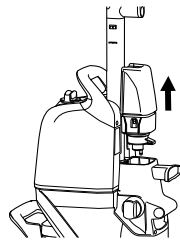
1  
Pull up to remove the Clean Water Tank.



2  
Remove the cap from the Clean Water Tank. Add warm water to fill line and replace cap.

### FILL THE SOLUTION TANK

**CLEANING FLUID**  
SEE THE HOOVER'S SOLUTION GUIDE insert or visit [Hoover.com/cleaning-solutions](http://Hoover.com/cleaning-solutions).



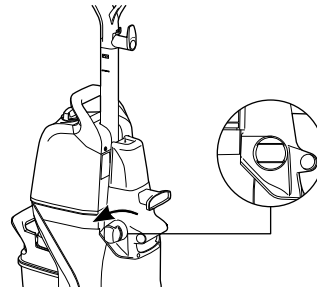
1  
Remove the Solution Tank by pulling it up and out.

2  
Fill the solution tank and replace cap.

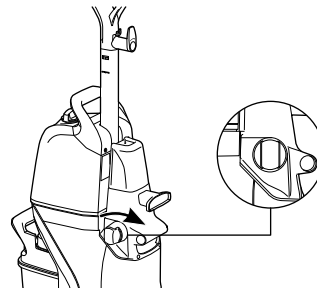
3  
Slide and push the Solution Tank back into place.  
**NOTE:** Test for colorfastness in a small, hidden area. Gently rub surface with a dampened white cloth. Wait ten minutes and check for color removal or bleed with a white paper towel.  
**NOTE:** For the best results, vacuum carpet and upholstery thoroughly with a HOOVER® vacuum before use.

### QUICK CLEAN MODE

**NOTE:** Feature included with select models only.



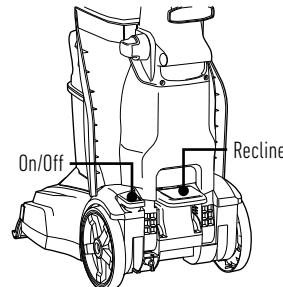
1  
To engage Quick Clean Mode, turn knob counterclockwise until engaged.



2  
Return to Deep Clean mode by turning knob clockwise.

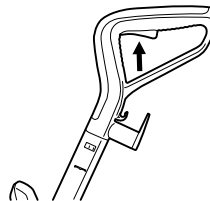
### HOW TO USE

1  
Plug the cord into an electrical outlet.



2  
Turn unit ON/OFF with side pedal.

3  
Recline unit with the middle pedal.



4  
Squeeze trigger to apply water and cleaning solution.

5  
Slowly push forward with trigger pressed to wash, then slowly pull backwards with trigger released to dry.  
**NOTE:** For Best Results, rinse the carpet after deep cleaning with clean water only. This will remove residual carpet cleaning solution from your carpets. To rinse with clean water only, remove the solution tank from the unit and then repeat steps 4 and 5.

### EMPTY THE RECOVERY TANK

**NOTE:** To maintain proper suction, empty Tank when Red Bobber is visible.

1  
Turn the cleaner off and unplug from electrical outlet.

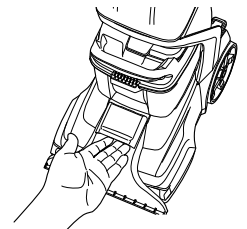
2  
Grab the Recovery Water Tank handle and lift up and outward to remove it. A second handle is provided on the back of the Recovery tank for carrying the tank.

3  
Unlatch the tank lid and empty it. Rinse and allow to air dry.

### USING THE HOSE

**CAUTION:** Always turn off appliance before connecting or disconnecting hose.

**CAUTION:** Not to be used for grooming a pet.

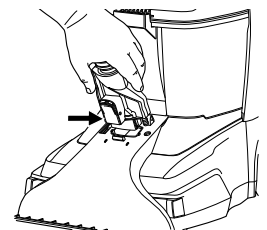


1  
Attach hose by opening the Hose Connection Port on the nozzle.

2  
Hold open the Hose Solution Port door. Plug the Hose Solution Tube connector firmly into the Hose Solution Port.

3  
To drain the hose, run the unit and do not press the spray button on the hose/tool end.

### REMOVING THE HOSE



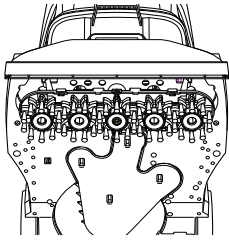
1  
Press the button and firmly pull up to remove the Hose Solution Tube from the Solution Port.

2  
The Hose port Door is spring loaded to close automatically. Ensure the Hose Port Door is fully shut for the best performance.  
**NOTE:** To ensure maximum performance and to protect your carpet, be sure to place the handle in the upright position while using the hose.

# OPERATION

## HOW TO USE TOOLS

**CAUTION:** To reduce the risk of injury from moving parts - Unplug before connecting SpinScrub® Hand Tool. Not to be used for grooming pets.



1 Place the handle in the upright position. This will shut off the SpinScrub® brushes.

2 Connect tool to hose by sliding it onto the connector until it locks into place.

3 Using your thumb, push forward and up on the latch to remove tool.  
NOTE: The Antimicrobial pet tool included with select models only has a button to release the tool from the hose.

4 Turn cleaner ON.

5 Pre-spray the carpeted stair by holding the tool about one inch above the carpet and push it forward while pressing the trigger.

6 Position tool against the riser and slightly press it into carpet pile. Press the trigger and pull the tool slowly over the carpet. Release trigger at end of stroke.

7 Lift tool, and position it against riser. Pull tool slowly over carpet without pressing trigger.  
NOTE: Overlap strokes by 1/2 inch to help prevent streaking.

# MAINTENANCE

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or servicing.

**IMPORTANT:** To prevent possible leaking, remove Clean Water Tank and Dirty Water Tank.

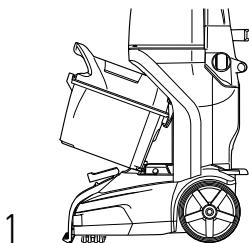
This product contains no serviceable parts.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at **1.800.944.9200** prior to continuing use.

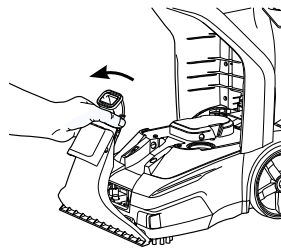
**LUBRICATION:**  
The motor is equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor bearings.

**CORD STORAGE:**  
Wrap the power cord around the cord hooks for convenient storage. Attach the plug end to the cord.

## NOZZLE CARE



1 First turn off and unplug the carpet cleaner. Remove Recovery Tank.



2 Pull up on the Nozzle slightly to unsnap, then pull the Nozzle forward to remove it from carpet cleaner. Rinse with water and allow to air dry.

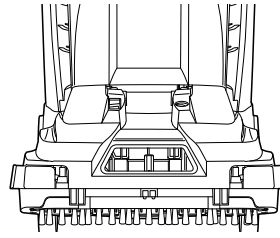
3 To replace it, position Nozzle onto the front end while making sure to align the tabs at the bottom of the Nozzle with the notches on the foot.

4 Snap Nozzle to foot and rotate the latch into the lock position.

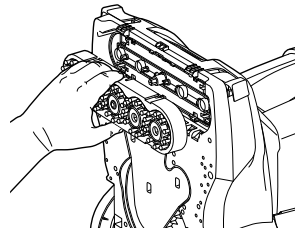
**IMPORTANT:** The nozzle must be in the proper position for the Dirty Water Tank to go on properly and for the unit to have proper suction.

## BRUSH CARE

1 Remove the tanks and place the handle in the upright position, tilt the cleaner back until handle rests on the floor.



2 Push the latches out on the side of the foot until they lock open.



3 The Brush assembly should be free to pull out.

4 Rinse the brushes under running water.

5 Replace them by aligning the center drive post and note the arrows indicating the front of the machine. Push firmly until the latches lock into place.

# TROUBLESHOOTING

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or servicing.

**CAUTION:** To reduce the risk of injury from moving parts - Unplug before servicing. Do not use cleaner without brushes in place.

THIS PRODUCT CONTAINS NO SERVICEABLE PARTS.

IF APPLIANCE IS NOT WORKING AS IT SHOULD, HAS BEEN DROPPED, DAMAGED, LEFT OUTDOORS, OR DROPPED INTO WATER, CALL CUSTOMER SERVICE AT 1-800-944-9200 PRIOR TO CONTINUING USE.

# WARRANTY

## LIMITED WARRANTY FOR HOOVER® PRODUCT TWO YEAR LIMITED WARRANTY (DOMESTIC USE)

If this product is not as warranted, contact TTI Floor Care North America Customer Service at **1-800-944-9200**. Please have available the proof of purchase and model number for the warranted product. Failure to register the product does not diminish product warranty rights.

**WHAT THIS LIMITED WARRANTY COVERS:** This limited warranty provided by Royal Appliance Mfg. Co., doing business as TTI Floor Care North America (referred to hereafter as "Warrantor") applies only to products purchased in the U.S. (including its territories and possessions), a U.S. Military Exchange, or Canada. When used and maintained in normal household use and in accordance with the Owner's Guide, this product is warranted against original defects in material and workmanship for TWO years from the date of original purchase (the "Warranty Period"). If Warrantor determines that the issue you are experiencing is covered under the terms of this warranty (a "covered warranty claim"), we will, at our sole discretion and free of charge (subject to the cost of shipping), either (i) repair your product; (ii) ship you a replacement product, subject to availability; or (iii) in the event that the applicable parts or replacement are not reasonably available, ship you a similar product of equal or greater value. In the unlikely event that we are unable to repair your product or ship a replacement or similar product, we reserve the right, at our sole discretion, to issue you a refund or store credit (if applicable) of the actual purchase price at the time of the original purchase as reflected on the original sales receipt. Parts and replacements may be new, refurbished, lightly used, or remanufactured, in Warrantor's sole discretion.

**WHO THIS LIMITED WARRANTY COVERS:** This limited warranty extends only to the original retail purchaser, with original proof of purchase from Warrantor or an authorized dealer of Warrantor products, in the U.S., U.S. Military Exchanges, and Canada.

**WHAT THIS LIMITED WARRANTY DOES NOT COVER:** This warranty does not cover use of the product in a commercial operation (such as maid, janitorial, and equipment rental services, or any other income-generating activity); improper maintenance of the product; the product if it has been subject to misuse, negligence, neglect, vandalism, or the use of voltages other than that on the data plate of this product. This warranty does not cover damage resulting from an act of God, accident, owner's acts or omissions, service of this product by other than Warrantor or a Warrantor authorized service provider (if applicable), or other acts beyond the control of Warrantor. This warranty also does not cover use outside the country in which the product was initially purchased, or resale of the product by the original owner. Pick-up, delivery, transportation, and house calls are not covered by this warranty. In addition, this warranty does not cover any product that has been altered or modified, or repairs made necessary by normal wear or the use of other products, parts, or accessories which are either incompatible with this product or adversely affect this product's operation,

performance, or durability. Normal wear items are not covered under this warranty. Depending on the product, normal wear items may include, but are not limited to, belts, filters, brush rolls, blower fans, blower and vacuum tubes, and vacuum bags and straps.

**OTHER IMPORTANT TERMS:** This warranty is not transferable and may not be assigned; any assignment made in contravention of this prohibition is void. This warranty shall be governed and construed under the laws of the state of North Carolina. The Warranty Period will not be extended by any replacement of batteries, parts, or products or by virtue of any repair performed under this warranty.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY, AND ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. IN NO EVENT WILL WARRANTOR BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT, OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER, EVEN IF THIS WARRANTY FAILS OF ITS ESSENTIAL PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, NO WARRANTIES THAT ARISE BY OPERATION OF LAW, IF APPLICABLE, SHALL EXCEED THE DURATION OF THE LIMITED WARRANTY PROVIDED HEREIN. Warrantor's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase.

Some states do not allow the exclusion or limitation of incidental or consequential damages, disclaimers of implied warranties, or limitations on the duration of implied warranties, so the above exclusions, disclaimers, and/or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

**GENUINE PARTS AND ACCESSORIES:** We recommend using only with genuine HOOVER® solutions (for carpet and spot cleaners), parts, and accessories. Damage caused by use with other than genuine HOOVER® solutions, parts, and accessories is not covered by and may void your warranty.