## Troubleshooting

This product contains no serviceable parts.

For available replacement parts and accessories, see Hoover.com and search your model number.

If your appliance is not working as it should, has been damaged, dropped, left outdoors, or dropped into water, call customer service at 1.800.946.9500 prior to continuing use. Call support available Mon-Fri 9am-6pm EST.

Always identify your hard floor cleaner by the complete model number. (The model number appears on the bottom of the cleaner.)

### Problems

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaner won't run</td>
<td>1. Power cord not firmly plugged into outlet</td>
<td>1. Plug cord in firmly</td>
</tr>
<tr>
<td></td>
<td>2. Power switch not on</td>
<td>2. Turn power switch on</td>
</tr>
<tr>
<td></td>
<td>1. Dirty Water Tank full and the automatic shut-off engaged</td>
<td>1. Empty the Dirty Water Tank</td>
</tr>
<tr>
<td></td>
<td>2. Tanks and/or tank lids not in place</td>
<td>2. Make sure tanks and tank lids are locked in place</td>
</tr>
<tr>
<td></td>
<td>3. Nozzle not in place</td>
<td>3. Make Sure Nozzle cover is latched in place</td>
</tr>
<tr>
<td></td>
<td>1. Water puddles behind cleaner</td>
<td>1. Make Sure Clean Water Tank is installed properly</td>
</tr>
<tr>
<td></td>
<td>2. Dirty Water Tank full</td>
<td>2. Empty Dirty Water Tank</td>
</tr>
<tr>
<td></td>
<td>3. Tanks not in place</td>
<td>3. Make sure both tanks are locked in place</td>
</tr>
<tr>
<td></td>
<td>2. Water puddles won't dispense</td>
<td>2. Refill Clean Water Tank with water and solution</td>
</tr>
<tr>
<td></td>
<td>1. Brushes not in place</td>
<td>1. Brushes not in place</td>
</tr>
<tr>
<td></td>
<td>2. Debris stuck in brushes</td>
<td>2. Remove any debris stuck between brushes</td>
</tr>
</tbody>
</table>

### CAUTION: To reduce the risk of injury from moving parts - ling up before servicing. Do not use cleaner without brushes in place.

## Warranty

### Limited Warranty for Hoover® Product

Two (2) Year Limited Warranty (Domestic Use)

If this product is not as warranted, contact: HOOVER CUSTOMER SERVICE At 1.800-946-9500. In order to make a warranty claim you must have purchased the product and the model number for the warranted product.

What this Limited Warranty Covers: This limited warranty provided by Royal Appliance Mfg. Co., doing business as The Hoover Company North America (referred to hereafter as “HOOVER’S”) applies only to products purchased in the U.S. Including to Puerto Rico and possessions, U.S. Military Exchange, or Canada. When used and maintained in normal household use and in accordance with the Owner’s Guide. This product is warranted for two years against original defects in material and workmanship from the date of original purchase (the “Warranty Period”). If HOOVER’S determines that your appliance is eligible for warranty coverage, we will, at our sole discretion and free of charge subject to the cost of shipping, either: (i) repair your product; or (ii) ship a replacement product, subject to availability. In the event that the appliance or replacement is not reasonably available, you shall have a similar product of equal or greater value. In the event that we are unable to repair your appliance or ship a replacement or similar product, we reserve the right, at our sole discretion, to issue you a refund or store credit. If you are seeking to determine your rights under this warranty, please refer to the original sales receipt or the original product purchase invoice from your authorized Hoover® dealer or retailer.

### Cord Storage

Wrap the power cord around the cord hooks for convenient storage.

### Lubrication

The cleaner is equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not lubricate the motor bearings.

### Thermal Protection

A thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running. If this happens proceed as follows: 1. Turn cleaner OFF (and remove battery pack). 2. Empty dirty water tank. 3. Inspect the nozzle for any obstructions. Clear obstructions if present. 4. When cleaner is dry and motor and motor case have cooled to 30 minutes, the thermal protector will deactuate and cleaning may continue. If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.
GETTING STARTED

ASSEMBLY:
1. Slide handle into base.

FILLING THE CLEAN WATER TANK WITH WATER AND SOLUTION:
1. Remove Clean Water Tank by squeezing release buttons, pull straight out.
2. Fill tank to fill line with warm water then fill measuring cap line (3/4 oz - 22 ml) with cleaning solution and pour into tank.
3. Replace cap and slide tank straight into position until latch snaps.

OPERATION

HOW TO USE:
1. Push release pedal to lower handle and power ON.
2. While squeezing trigger, push forward to wash. Release trigger, then pull back to dry.

WARNING: Do not clean over floor electrical outlets.

OPERATION (CONTINUED)

HOW TO EMPTY:
1. Remove Dirty Water Tank by squeezing release buttons, pull straight out.
2. Unlatch to remove lid and filler basket then rinse and allow to dry fully.

IMPORTANT: An audible change will occur when float is tripped and Dirty Water Tank needs to be emptied.

MAINTENANCE

HOW TO CLEAN THE NOZZLE:
1. Turn power OFF and unplug the power cord.
2. Pull to release nozzle cover.
3. Rinse with water and allow to dry fully.

CAUTION: To reduce the risk of injury from moving parts - Unplug before servicing. Do not use cleaner without brushes in place.

HOW TO REMOVE AND CLEAN THE BRUSHES:
1. Place unit in upright position.
2. Pull brush release tabs away from unit to release brushes.
3. Rinse and allow to dry before reinstalling.
4. To reinstall, line up brush connector post with slots, snap into place.

NOTE: For best performance, complete system care after each use.

CLEANING FLUID: Use only with Hoover approved Hard Floor Solutions. Visit Hoover, contacting solutions for recommended solutions. Read the directions on the bottle prior to use.