IMPORTANT: READ CAREFULLY BEFORE ASSEMBLY AND USE.
Questions or concerns? For assistance, please call Customer Service at 1-800-944-9200 Mon-Fri 9am-6pm EST before returning this product to the store.

THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.
IF USED COMMERCIALY WARRANTY IS VOID.
Thank you for choosing a HOOVER® product.

Please enter the complete model and Manufacturing Code in the spaces provided.

MODEL ________________________________

MFG. CODE ________________________________

Hint: Attach your sales receipt to this owner’s manual. Verification of date of purchase may be required for warranty service of your HOOVER® product.

Be sure to register your product online at Hoover.com or call 1-800-944-9200 to register by phone.

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If you need assistance:

To speak with a customer service representative call 1-800-944-9200; Mon-Fri 9am-6pm EST.
Always identify your vacuum by the complete model number when requesting information or ordering parts. (The model number appears on the bottom of the vacuum.)

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.
IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Fully assemble before operating.
- Operate cleaner only at voltage specified on data plate on lower back of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Use indoors only.
- Do Not immerse. Use only on carpet moistened by cleaning process.
- Use only HOOVER® cleaning products intended for use with this machine. (See the “Cleaning Products” section of this manual.)
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer’s recommended attachments and products.
- Do not use product with damaged cord or plug. If product is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-944-9200 prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without tanks in place.
- Do not clean over floor electrical outlets.
- WARNING: This product contains chemicals known to the State of California to cause cancer, birth defects or reproductive harm. WASH HANDS AFTER HANDLING.
CAUTION - TO REDUCE THE RISK OF DAMAGE:

• Avoid picking up hard, sharp objects with this product, as they may cause damage.
• Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
• To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
• To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
• Do not store extractor with solution in tanks.
• With brushrolls on, do not allow cleaner to sit in one location for an extended period of time, as damage to the floor can result.
• Do not use this extractor and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
• Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.
• Do not use sharp objects to clean out hose as they can cause damage.

GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1. A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place by a metal screw.

NOTE: In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.
FEATURES

1. Handle Grip
2. Solution Trigger
3. Clean Boost™ Trigger
4. Clean Water/Solution Tank Release Button
5. Carry Handle
6. Clean Water/Solution Tank
7. Dirty Water Tank Release Latch
8. Dirty Water Tank
9. Accessory Hose Connection Port
10. Solution Tube Connection Port
11. Removable Nozzle
12. ON/OFF Pedal
13. Cord Clip
14. Cord Storage Hook
15. Handle Lock
16. Handle Release Pedal
17. Mesh Tool Storage Bag
1. CLEANER ASSEMBLY

CARTON CONTENTS
A. Carpet Cleaner Base
B. Handle
C. Clean Water/Solution Tank
D. Upholstery Tool
E. Carpet Cleaning Detergent
F. Hose

Remove all parts from carton and identify each item shown. Make sure all parts are located before disposing of packing materials.

*Select models only

2. HOW TO ASSEMBLE

BASE AND LOWER HANDLE ASSEMBLY
2.1 Stand base in upright position. Push handle onto base.
2.2 Turn dial counter clockwise to “LOCK” position. Dial should stop when locked and handle should feel secure.
2.3 Place clean water tank securely on handle above dirty water tank until it snaps into place.

CORD STORAGE
Wrap cord around cord hooks for convenient storage. Attach the plug end to cord.

BEFORE YOU BEGIN CLEANING
1. Vacuum thoroughly - For carpet, use a HOOVER® vacuum cleaner with an agitator for best results. Vacuum upholstery with a vacuum cleaner with cleaning tool attachments. Use a crevice tool to reach into tufts and folds. Do not use the carpet cleaner as a dry vacuum cleaner.
2. For upholstery, check cleaning code - Use your HOOVER® carpet washer only if the upholstery fabric is marked with a “W” (for “wet” clean) or “S/W” (for “solvent/dry” or “wet” clean). Do not clean fabric marked “S” (“solvent/dry” clean only). If your upholstery does not have a code, seek professional assistance.
3. Test for colorfastness - Wet a white absorbent cloth with the solution. In a small, hidden area, gently rub the surface with the dampened cloth. Wait ten minutes and check for color removal or bleed with white paper towel or cloth. If surface has more than one color, check all colors.
4. When cleaning entire floor, move furniture out of area to be cleaned (may not be necessary if only high traffic areas are to be cleaned).
   For furniture too heavy to move, place aluminum foil or wax paper under legs. This will prevent wood finishes from staining carpet. Pin up furniture skirts and draperies.
5. Pretreat spots and heavy traffic areas with an appropriate Hoover Cleaning Solutions, see “Cleaning Solutions” section. Follow Directions on bottle. *Available at additional cost if not included with your model.
6. To prevent staining, use plastic or aluminum foil to protect wood or metal surfaces from possible water spray.
7. To avoid wetting and possible damage to wood floors

*ATTENTION
Prior to use, consult with Carpet Manufacturer on cleaning recommendations for natural fiber carpeting (including silk and wool), soft carpeting, and loop Berber carpeting. Do not use on rugs or carpet when dry cleaning is recommended.

*ATTENTION
Some Berber, Natural Fiber, and Soft Fiber carpets can fuzz with wear. Some vacuums & carpet cleaners can worsen this carpet wear. Test a hidden area before using on a full room & consult with your carpet manufacturer on cleaning recommendations.
3. GENERAL OPERATION

REMOVE AND REPLACE CLEAN WATER SOLUTION TANK

3.1 Press Clean Water Solution Tank button on handle (A). Tilt Clean Water Solution Tank away from cleaner and remove (B).

3.2 Rotate measuring cap counter-clockwise from the top of Clean Water Solution Tank and pull up to remove.

3.3 Fill Clean Water Solution Tank with hot tap water to fill line.

3.4 Fill measuring cap with cleaning solution 3 times, (approximately 3 oz.). Pour into clean water solution tank and replace measuring cap.

3.5 Place clean water solution tank back on handle until it snaps in.

NOTE: Using more than the recommended amount of cleaning solution may cause excessive foaming.

3.6 Plug cord into electrical outlet. Step on handle release pedal, to put unit in cleaning position.

3.7 Step on power switch to turn machine ON (I=ON).

3.8 Squeeze trigger (C) to apply cleaning solution and slowly push cleaner forward (equals one wet stroke). Continue to squeeze trigger and slowly pull cleaner back toward you (second wet stroke).

3.9 Release trigger and slowly push cleaner forward over area just sprayed with solution (dry stroke). Then slowly pull cleaner back toward you without squeezing trigger (dry stroke). Continue using dry strokes until little water is visible passing through the nozzle (Pass over the same area a minimum of 4 times = 2 while squeezing the trigger and 2 without).

For spots and high traffic areas use CLEAN BOOST™. To use CLEAN BOOST™ to remove those tough stains, apply extra cleaning solution by squeezing the trigger as you normally would and also pressing the Clean Boost™ trigger at the same time.

NOTE: For best results, use straight, parallel strokes. Overlap strokes by 1 inch to help prevent streaking.

4.0 If cleaning on Berber, Natural Fiber, or Soft Fiber carpeting, first test a small hidden area of carpet by running the carpet washer over it. If no fuzzing or overwetting occurs, continue cleaning. Avoid overwetting Berber carpets. If you have any questions or concerns, consult with your carpet manufacturer on deep cleaning recommendations.

CAUTION

Do not fill with water above 140°F (60°C).

Do not use this extractor and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.

Do not clean over floor electrical outlets.

To reduce the risk of fire and electric shock due to internal component damage, use only HOOVER® cleaning fluid intended for use with the appliance.

CARPET CLEANING

Detergents contain Anionic and Nonionic Surfactants. Avoid contact with eyes and skin. In case of contact with eyes, flush with cold water for 15 minutes. In case of contact with skin, wash with water. If irritation persists, call a physician.
3.12 IMPORTANT

If the sound of the motor changes to a high pitch, this indicates the dirty water tank is full and must be emptied.

IMPORTANT

To avoid saturating carpet, do not use more than 4 wet strokes over one area. Always end with dry strokes.

CAUTION

Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbant material (such as a towel) to soak up drips.

DIRTY WATER TANK

Your carpet washer is equipped with a shut off float within your dirty water tank. When the dirty water tank becomes full, the float will rise, shutting off the air flow through the nozzle.

Once the float is activated, empty the dirty water tank. If the dirty water tank does not appear full, turn the power switch off and wait for the float to settle and reset. If the float repeatedly shuts off the suction, empty the dirty water tank. For best results, use only Hoover® brand cleaning solution. Other Solutions may generate excessive foam which will cause the float to rise prematurely and shut off the suction.

A higher concentration of shampoo may cause excessive foaming.

How to Empty

3.10 Grasp dirty water tank handle and push latch to release. Pull tank out at a slight angle.

3.11 To empty dirty water tank, pull up on the 2 latches to open and remove top of tank to empty.

3.12 IMPORTANT

Wipe and clean filter of dirt and debris. It is critical to keep the filter clean to maintain strong suction performance.

3.13 Replace tank lid with both latches locked after cleaning. Latches will snap when they are locked. Failure to do so will result in poor suction performance.

3.14 Insert dirty water tank back into the cleaner until it snaps into place.

NOTE: Do not open latches before removing tank from machine.

IMPORTANT

Be sure to remove any debris that has accumulated in the screen above the float. Keeping the filter clean is critical to maintain strong suction performance.

IMPORTANT

Do not store cleaner with solution in Clean Water Solution Tank or dirty water in Dirty Water Tank. Mineral deposits and mildew can form which will affect the performance of your carpet cleaner.
4. TOOLS

CONNECT HOSE FOR TOOL USE

<table>
<thead>
<tr>
<th><img src="image1.png" alt="Image" /></th>
<th><img src="image2.png" alt="Image" /></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>4.1</strong></td>
<td><strong>4.2</strong></td>
</tr>
</tbody>
</table>

## CAUTION

Always turn off appliance before connecting or disconnecting hose.

### How to Attach

1. Open Accessory Hose Suction Port located at the bottom of the recovery tank (A). Insert hose end and Accessory Hose Solution connector by inserting firmly into Hose Solution Port.

### How to Remove

2. Press button on end of hose and pull to remove hose and solution connection from machine.
3. Close Accessory Hose Suction Port door back into place. Make sure to close door to ensure proper suction. Unit may lose suction if not closed properly.

### Tools

*TTools (Available on select models only.)*

A. **Upholstery Tool** has a built-in brush to help provide the scrubbing action some spots may need for removal.

**NOTE:** Tools located and stored in Mesh Storage Bag.

### How to Attach Tools

<table>
<thead>
<tr>
<th><img src="image3.png" alt="Image" /></th>
<th><img src="image4.png" alt="Image" /></th>
<th><img src="image5.png" alt="Image" /></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>4.4</strong></td>
<td><strong>4.5</strong></td>
<td></td>
</tr>
</tbody>
</table>

## CAUTION

To reduce the risk of injury from moving parts - Unplug before connecting Hand tool. Not to be used for grooming pets.

4. To ensure maximum performance and to protect your carpet, be sure to place the handle in the upright position while using the accessory hose. Placing handle in the upright position shuts off the brushes.

**NOTE:** All tools attach to the hose in the same manner:

4.5 Connect tool to hose by sliding it onto connector until the tab locks it securely (B).

Using your thumb, push forward and up on the latch to remove tool (C).
After Using Tool

4.6 Drain suction hose by turning cleaner ON and holding nozzle up for several minutes. Do not press trigger.

**CAUTION**

Always turn off appliance before connecting or disconnecting hose.

Disconnect hose and solution tube from cleaner.

Drain solution tube by placing round end in sink and raising the trigger end at the hose nozzle above your head (4.6). Press the trigger to release air and fluid.

Replace hose and tools in the mesh storage bag.

CLEANING UPHOLSTERY

Read “Before You Begin Cleaning” instructions.

Be sure to check Hoover Cleaning Guide on page 6 and the cleaning code on your upholstery. Use your cleaner only on upholstery marked “W” or “W/S”.

1. Attach hose and solution tube as instructed.

2. Place handle in upright position. Brushes will not rotate while handle is in upright position.

3. Fill Clean Water Tank according to instructions on (Pg. 7).

4. Attach tool to end of hose.

5. Dry hands and plug cleaner into a properly grounded outlet.

6. Turn cleaner ON.

7. **4.7** Gently press the tool onto the fabric. Press the trigger and slowly pull the nozzle over the fabric.

8. Overlap strokes by 1/2 inch to help prevent streaking.

9. Make additional strokes without pressing the trigger to remove more solution.

   To clean in corners or creases, lift the tool one half inch from the fabric and press the solution trigger.

10. **4.8** For heavily soiled areas, it may be necessary to repeat the cleaning process. Make crisscrossing strokes to the original pattern; overlap each pass.

   Make no more than 2 passes with the solution over any one area to prevent over-wetting and damage to fabric.

11. For best cleaning results, Hoover recommends to rinse the upholstery with water only. This will remove residual cleaning solution from your upholstery.

    Simply fill your clean water tank with water only and repeat steps 7 and 8.

    If additional cleaning is necessary, wait until the upholstery is completely dry before using the tool again.

    Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see “Automatic Shut-Off”).

    When finished cleaning, follow “After Cleaning” and “After Using Tool” instructions.
5. MAINTENANCE

Familiarize yourself with these home maintenance tasks as proper use and care of your cleaner will ensure continued cleaning effectiveness.

Any other servicing should be done by an authorized service representative.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-944-9200 prior to continuing use.

⚠️ WARNING ⚠️

To reduce the risk of personal injury - Unplug before cleaning or servicing.

CLEANING THE DIRTY WATER TANK

**Note**: During normal use of cleaning, debris may accumulate inside of dirty water tank. In order to keep your unit functioning properly and to prevent any odors from building up, it is best to rinse out your dirty water tank with fresh water after each use.

5.1 Remove dirty water tank from unit by pressing on latch and pulling the tank out at an angle.

5.2 Pull up on latches to open dirty water tank. Remove top and rinse tank with clean water.

5.3 To clean dirty water tank ducting, place dirty water tank under faucet and dispense high pressure clean water into the inlet port of the dirty water tank to backflush any loose accumulated debris.

5.4 Be sure to clean the filter screen that is located in the duct of the recovery tank base.

5.5 Allow tank to air dry completely. Pull up on latches then back down to lock. Latches will snap when locked. Replace dirty water tank back onto unit until it snaps.

**Note**: The filter screen is not removable. Attempts to remove the filter screen from the tank may damage the filter screen.

- IMPORTANT -

Be sure to remove any debris that has accumulated in the filter screen. If the screen becomes clogged, this may reduce the performance of your cleaner.

**LUBRICATION**

The motor and brushrolls are equipped with bearings which contain sufficient lubrication for their lifetime. **The addition of lubricant could cause damage. Do not add lubricant to motor or bearings.**
REMOVING AND CLEANING NOZZLE
Nozzle: How to Clean
If lint or other debris becomes lodged in nozzle, it can be removed for cleaning.

⚠️ WARNING ⚠️
To reduce the risk of injury from moving parts - unplug cleaner before servicing.

5.6 To prevent possible leaking, remove Clean Water Tank and Dirty Water Tank with handle in upright position, tilt carpet washer back.
5.7 Pull up on nozzle latch slightly to unsnap nozzle from foot of carpet washer.
5.8 Pull nozzle forward to remove from carpet washer.
5.9 Rinse debris from nozzle.
5.10 Position nozzle on to foot, making sure to align the tabs at the bottom of the nozzle with the notches on the foot. Snap nozzle to foot.

STORAGE
Before storing:
- Empty Clean Water Tank and let air dry. Replace on cleaner.
- Empty Dirty Water Tank, rinse tank and lid thoroughly with clean water and let air dry.
Allow brushes and underside of carpet cleaner to air dry thoroughly before storing carpet cleaner on a carpeted or wood surface.

BELT OR BRUSHROLL: How to Remove and Replace

⚠️ CAUTION ⚠️
To reduce the risk of injury from moving parts - Unplug before servicing.

Belt: What to Buy
For replacement belts please order part number 440005536 or to locate a dealer nearest you, please call 1-800-944-9200 or visit our website at www.hoover.com

How to Remove
5.11 Flip cleaner on its back to expose bottom of cleaner. NOTE: Belt cover is 4 pieces and has 15 screws.
5.12 To remove first piece of belt cover, remove 3 screws. Arrows show location of screws. NOTE: Screw locations are numbered on belt covers.
5.13 Remove belt guard.
5.14 To remove second piece of belt cover, remove the 3 screws. Arrows show location of screws.
5.15 Slide brushroll end cap out to remove.
5.16 Pull both brushrolls toward user to remove from unit. 
NOTE: Belt will still be attached to unit.
5.17 To remove upper belt cover, remove 7 screws. Arrows show location of screws.
5.18 Flip cleaner upright and remove upper belt cover from foot.
5.19 Remove pivot clamp by unscrewing 2 screws.
5.20 Lift pivot clamp off the unit after removing screws.
5.21 The belt shaft is now exposed (as shown in image 5.22)

**How to Replace**

5.22 Replace belt by placing on shaft.
5.23 Replace pivot clamp and 2 screws over the belt.
5.24 Replace upper belt cover, flip cleaner, and screw in 7 screws.
5.25 Slip brushrolls through belt. NOTE: Place belt on rounded areas of the brushrolls without brushes.
5.26 With belt in place, push and slide brushrolls into unit, making sure that the brushrolls are in the correct orientation.
5.27 Slide belt roll end cap back into unit and replace 3 screws.
5.28 Replace belt guard and secure with final 3 screws.

- **IMPORTANT**

Brush rolls must be rotated to ensure the belt is properly installed. The belt should be moving as the brush rolls are rotated. If the brush rolls do not rotate easily then the belt may not be installed correctly.

- **IMPORTANT**

Rotate brushrolls manually to make sure belt is not twisted or pinched.
6. TROUBLESHOOTING

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the checklist below.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-944-9200 prior to continuing use.

⚠️ WARNING ⚠️

To reduce the risk of personal injury - Unplug before cleaning or servicing.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>POSSIBLE SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaner won’t run</td>
<td>1. Power cord not firmly plugged into outlet.</td>
<td>1. Plug unit in firmly.</td>
</tr>
<tr>
<td></td>
<td>2. Blown fuse or tripped breaker.</td>
<td>2. Check fuse or breaker in home. Replace fuse/reset breaker in home.</td>
</tr>
<tr>
<td></td>
<td>3. Needs service.</td>
<td>3. Take to service center. To find nearest location, visit our website at <a href="http://www.hoover.com">www.hoover.com</a> or call 1-800-944-9200.</td>
</tr>
<tr>
<td>Cleaner won’t pick-up or low suction</td>
<td>1. Dirty Water Tank is not installed correctly.</td>
<td>1. Review Placing Dirty Water Tank in base of cleaner - Pg. 8.</td>
</tr>
<tr>
<td></td>
<td>2. Dirty Water Tank is full.</td>
<td>2. Empty Dirty Water Tank - Pg. 8.</td>
</tr>
<tr>
<td></td>
<td>3. Dirty water tank is clogged.</td>
<td>3. Clean Dirty Water Tank - Pg. 11.</td>
</tr>
<tr>
<td></td>
<td>4. Air path is clogged.</td>
<td>4. Unclog air path.</td>
</tr>
<tr>
<td>Water escaping from Cleaner</td>
<td>1. Dirty Water Tank is full.</td>
<td>1. Emptying Dirty Water Tank - Pg. 8.</td>
</tr>
<tr>
<td></td>
<td>2. Dirty water tank is not installed correctly.</td>
<td>2. Review Placing Dirty Water Tank in base of cleaner - Pg. 8.</td>
</tr>
<tr>
<td>Cleaner won’t dispense</td>
<td>1. Clean water solution tank is empty.</td>
<td>1. Fill cleaner solution tank.</td>
</tr>
<tr>
<td></td>
<td>2. Clean Water Solution Tank not installed properly.</td>
<td>2. Review Clean Water Solution Tank Installation - Pg. 7.</td>
</tr>
<tr>
<td></td>
<td>3. Needs service.</td>
<td>3. Take to service center. To find nearest location, visit our website at <a href="http://www.hoover.com">www.hoover.com</a> or call 1-800-944-9200.</td>
</tr>
<tr>
<td>Motor noise becomes high-pitched</td>
<td>1. Dirty Water Tank is full.</td>
<td>1. Empty Dirty Water Tank - Pg. 8.</td>
</tr>
<tr>
<td></td>
<td>2. Dirty water tank is clogged.</td>
<td>2. Clean Dirty Water Tank - Pg. 11.</td>
</tr>
<tr>
<td></td>
<td>3. Air path is clogged.</td>
<td>3. Unclog air path.</td>
</tr>
<tr>
<td></td>
<td>4. The float in the Dirty Water Tank has been activated.</td>
<td>4. Review Emptying &amp; Cleaning the Dirty Water Tank - Pg. 11.</td>
</tr>
<tr>
<td>Brushrolls are not spinning</td>
<td>1. Belt needs to be changed.</td>
<td>1. Refer to how to change belt - Pg. 13.</td>
</tr>
<tr>
<td></td>
<td>2. Something is jammed in the brushroll.</td>
<td>2. Remove jammed item from cleaner with unit turned off and unplugged.</td>
</tr>
</tbody>
</table>
7. CLEANING SOLUTIONS

**WARNING:** To reduce risk of fire and electric shock due to internal component damage, use only HOOVER® cleaning products intended for use with the appliance as noted below.

Use only HOOVER® cleaning solutions to prevent potential harm to your Carpet Cleaner and keep your warranty.

For best results, use your Carpet Cleaner + Spot Treatment + Solutions. HOOVER® has a full line of Detergents and Spot Treatments to complement your Hoover Carpet Cleaner and the specific condition of your carpet. To prevent project interruption, keep Detergent on hand and store with your Carpet Cleaner. Spot Treatment may be used as a pre-treat immediately before you clean your carpets, or as an independent treatment between cleaning your carpets.

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**CARPET CLEANING**

- Renewal, Paws & Claws, Oxy, Free & Clean

**MULTI-SURFACE / HARD FLOOR CLEANING**

- Renewal, Paws & Claws, Free & Clean

**PORTABLE, PREMIXED SPOT CLEANING**

- Paws & Claws, Oxy-Pet

**STAIN REMOVERS**

- Paws & Claws, Oxy, Deep Stain Remover
LIMITED WARRANTY FOR HOOVER® PRODUCT

TWO YEAR LIMITED WARRANTY (DOMESTIC USE)

If this product is not as warranted, contact TTI Floor Care North America Customer Service at 1-800-944-9200. Please have available the proof of purchase and model number for the warranted product.

WHAT THIS LIMITED WARRANTY COVERS:
This limited warranty provided by Royal Appliance Mfg. Co., doing business as TTI Floor Care North America (referred to hereafter as “Warrantor”) applies only to products purchased in the U.S. (including its territories and possessions), a U.S. Military Exchange, or Canada. When used and maintained in normal household use and in accordance with the Owner’s Guide, this product is warranted against original defects in material and workmanship for TWO years from the date of original purchase (the “Warranty Period”). If Warrantor determines that the issue you are experiencing is covered under the terms of this warranty (a “covered warranty claim”), we will, at our sole discretion, repair or replace your product (subject to the cost of shipping), either (i) repair your product; (ii) ship you a replacement product, subject to availability; or (iii) in the event that the applicable parts or replacement are not reasonably available, ship you a similar product of equal or greater value. In the unlikely event that we are unable to repair your product or ship a replacement or similar product, we reserve the right, at our sole discretion, to issue you a refund or store credit (if applicable) of the actual purchase price at the time of the original purchase as reflected on the original sales receipt. Parts and replacements may be new, refurbished, lightly used, or remanufactured, in Warrantor’s sole discretion.

WHO THIS LIMITED WARRANTY COVERS:
This limited warranty extends only to the original retail purchaser, with original proof of purchase from Warrantor or an authorized dealer of Warrantor products, in the U.S., U.S. Military Exchanges, and Canada.

WHAT THIS LIMITED WARRANTY DOES NOT COVER:
This warranty does not cover use of the product in a commercial operation (such as maid, janitorial, and equipment rental services, or any other income-generating activity); improper maintenance of the product; the product if it has been subject to misuse, negligence, neglect, vandalism, or the use of voltages other than that on the data plate of this product. This warranty does not cover damage resulting from an act of God, accident, owner’s acts or omissions, service of this product by other than Warrantor or a Warrantor authorized service provider (if applicable), or other acts beyond the control of Warrantor. This warranty also does not cover use outside the country in which the product was initially purchased, or resale of the product by the original owner. Pick-up, delivery, transportation, and house calls are not covered by this warranty. In addition, this warranty does not cover any product that has been altered or modified, or repairs made necessary by normal wear or the use of other products, parts, or accessories which are either incompatible with this product or adversely affect this product’s operation, performance, or durability. Normal wear items are not covered under this warranty. Depending on the product, normal wear items may include, but are not limited to, belts, filters, brush rolls, blower fans, blower and vacuum tubes, and vacuum bags and straps.

OTHER IMPORTANT TERMS:
This warranty is not transferable and may not be assigned; any assignment made in contravention of this prohibition is void. This warranty shall be governed and construed under the laws of the state of North Carolina. The Warranty Period will not be extended by any replacement of batteries, parts, or products or by virtue of any repair performed under this warranty.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY, AND ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. IN NO EVENT WILL WARRANTOR BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT, OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER, EVEN IF THIS WARRANTY FAILS OF ITS ESSENTIAL PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, NO WARRANTIES THAT ARISE BY OPERATION OF LAW, IF APPLICABLE, SHALL EXCEED THE DURATION OF THE LIMITED WARRANTY PROVIDED HEREIN. Warrantor's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase. Some states do not allow the exclusion or limitation of incidental or consequential damages, disclaimers of implied warranties, or limitations on the duration of implied warranties, so the above exclusions, disclaimers, and/or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

GENUINE PARTS AND ACCESSORIES:
We recommend using only with genuine HOOVER® solutions (for carpet and spot cleaners), parts, and accessories. Damage caused by use with other than genuine HOOVER® solutions, parts, and accessories is not covered by and may void your warranty.