Important!
Read all instructions carefully, and keep for future reference.
Safety

General Warnings

⚠️ IMPORTANT SAFETY INSTRUCTIONS!

When using an electrical appliance, basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER**

**WARNING To reduce the risk of fire, electric shock, or injury:**
- Do not leave appliance unattended when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not operate the unit while in the upright and locked position.
- Do not let the unit run while in any one stationary position for any period of time. Keep the unit moving while in operation.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer’s recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center or call customer service at:
  - US: 1-800-989-3535  Canada: 1-888-676-7325
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- Keep cord away from heated surfaces.
- Do not run appliance over cord.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filter bag assembly in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline or lighter fluid, or use in areas where they may be present.
- Do not use appliance in an enclosed space where flammable, explosive or toxic vapors are given off by oil base paint, paint thinner, some mothproofing substances, or in an area where flammable dust is present.
- Do not pick up toxic material such as chlorine bleach, drain cleaner, gasoline, etc. with this appliance.
- Use caution when vacuuming over area rug edges and fringe.
- **WARNING!** Product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

SAVE THESE INSTRUCTIONS

Household Use Only

A polarized plug has one rounded prong and one straight prong. The rounded end goes into the longest socket slot.

To reduce the risk of electric shock, this equipment has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.

Enjoy

Thank you for purchasing the **Oreck U4300 Graphite series** upright vacuum cleaner. The U4300 Graphite features a **6-year limited warranty**, high speed for cleaning carpet and low speed for cleaning bare floors and the HEPA Filtration Odor Fighting Bag captures dust & dirt that goes in the bag so it doesn’t blow back into the air.

Call

To speak with an Oreck representative call:
- USA: 1-800-989-3535  Canada: 1-888-676-7325

Click

On the web, point and click at: www.oreck.com
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Operation

To assist you in identifying your vacuum’s components, the parts have been numbered as follows.

**Parts List**

1. Handle
2. On/Off Switch
3. Cord Hook
4. Handle Tube
5. Zipper
6. Bumper
7. Edge Brush
8. Belt Door
9. Power Cord
10. Connector Deflector Assembly
11. Collars
12. Lower Tube
13. Fan Housing
14. Bag Spring
15. Outer Bag
16. Power Head
17. HEPA Filtration Odor Fighting Bag
18. Fascia
19. Housing
Operation

Assembling the Handle Tube
1. Before assembling appliance, remove two screws from the connector assembly. Remove insert by pulling upward.
2. Slide upper handle section over the matching section of the connector assembly. Insert short screw into top hole and long screw into the bottom hole then tighten firmly until handle is no longer loose.
3. Snap cord assembly into the cord clip located on the left side of the collar. Leave excess cord at the power head to allow movement.

Operating the Vacuum
Make sure the HEPA Filtration Odor Fighting Bag is in place. DO NOT operate the cleaner without a dust bag. Plug the power cord into an electrical outlet and press the On (I) - Off (O) switch on handle assembly when ready to operate.

4. Up-Position Lock - Place foot on power head and lean handle back gently to release lock for vacuum use. Return handle to the full upright position to engage lock. Note: Do not operate the unit while in the upright and locked position. Do not let the unit run while in any one stationary position for any period of time. Keep the unit moving while in operation.

5. Easy Power Cord Storage - Wrap power cord around cord hook on handle and cord hook on connector. Secure to “U” shaped part on plug.

Replacing the HEPA Filtration Odor Fighting Bag

WARNING: Unplug cord from electrical outlet before servicing.

BAG REMOVAL:
6. Unzip outer bag completely.
7. Pull bag cardboard collar to release bag dock door from connector. Bag dock door will hinge downward.
8. Gently pull bag cardboard collar upward out of the bag dock. Saniseal® dust seal will close automatically.

BAG INSTALLATION:
9. Slide the cardboard collar completely onto bag dock door.
10. Firmly push bag dock door with both thumbs on indication point until it snaps.
Simple Operation Tips and Vacuum Care
This new ORECK Upright is one of the finest, fastest, and strongest units in its class. You’ll love the way it cleans, gets under things, and it’s SO lightweight and easy to use.
The following are a few simple suggestions regarding its operation:
1. When inserting a new HEPA Filtration Odor Fighting Inner Bag -FIRST PUFF OUT and OPEN THE BAG.
2. When the HEPA Filtration Odor Fighting Inner Bag is full, REPLACE IT.
3. If at any time the machine does not pick up properly or makes an unusual noise, STOP OPERATION and service.
4. Although your upright will pick up pins, paper clips, and other small objects, it is recommended that these be removed from the floor before you vacuum. Failure to do so may result in permanent damage to the motor suction fan and its housing.
5. WARNING: Do not use your vacuum cleaner on damp or wet surfaces. This will cause damage to the vacuum cleaner and is dangerous to the user. Damage caused by use on wet or damp surfaces is not covered under warranty.
6. For optimal performance, replace the belt every 6 months.
7. Check the disposable filter dust bag at least once a month.
8. DO NOT run the vacuum cleaner over the cord. The revolving brush could damage the cord.
9. Use caution when vacuuming over area rug edges and fringe.

The performance of your new cleaner greatly depends upon care and maintenance. The instructions in this manual will guide you in performing basic care and maintenance. To obtain the most satisfying years of service read the instructions and keep them handy for future reference.

HEPA Filtration Odor Fighting Bags
Your Oreck includes a HEPA Filtration Odor Fighting Bag. The disposable inner bag plays a very important role in the efficiency of your ORECK vacuum. The purpose of the disposable inner bag is to trap dirt, but at the same time it must be porous enough to allow air to pass through. If the disposable inner bag becomes clogged, no air can pass through the vacuum and cleaning cannot take place, regardless of the vacuum’s power.
To keep your Upright vacuum operating at maximum efficiency, change the disposable inner bag frequently.

DO NOT FILL ABOVE THE LINE INDICATED ON THE DISPOSABLE INNER BAG.
Be sure the disposable inner bag is install properly. Note: All disposable inner bags are not the same. Oreck offers HEPA and non-HEPA inner bags. Your Oreck HEPA or non-HEPA inner bags have been designed to be used with the ORECK Upright vacuum. Using bags other than genuine Oreck HEPA or non-HEPA disposable inner bags will affect the cleaning ability of your vacuum and could cause damage to it.

The Belt
The belt on your vacuum cleaner controls the speed of the revolving brush and is very important for the effective operation of the cleaner. If the belt becomes stretched or cut, it will cause the revolving brush to stop completely or slow down. See instructions in the manual for replacing belt.
Lubrication
The vacuum cleaner motor bearings are factory lubricated and sealed. Further lubrication is not required.

CAUTION
Wood Floors, Soft (Vinyl, Asphalt Tile, etc.) Floor Surfaces and Polished Floor Finishes
Use floor and floor finish manufacturer’s recommended methods of cleaning. The roller brush may also scuff very soft finishes. Do not operate the unit while in the upright and locked position. Do not let the unit run while in any one stationary position for any period of time. Keep the unit moving while in operation.

Note: At least once a month, check for and remove excessive lint, string or hair from revolving brush. Patented cleaning grooves on brush roll will allow easier cleaning.

Wipe the outside of the cleaner with a damp cloth. Also clean the connector deflector assembly area, base of cleaner and fan housing area. If there is dust in the outer bag, vacuum it or shake it out.

A little preventative maintenance will keep your cleaner looking new and will ensure continued cleaning effectiveness.

Replacing Worn Belt

WARNING: Unplug cord from electrical outlet before servicing.

1. Remove the door by removing the hold down screw located on side of power head.

2. Fold door away from the power head and lift it away.

3. Remove the belt from the motor drive shaft and brush roll pulley.

4. Loop the new belt over the brush roll pulley. Place the opposite end of the belt on the motor drive shaft.

5. Replace the door by placing the bottom tab on door into slots located inside power head and pressing the door closed.

6. Replace the hold down screw and tighten.
Adjusting or Replacing Brushroll

WARNING: Unplug cord from electrical outlet before servicing.
Your Oreck Vacuum has a brushroll that can be replaced after heavy use for improved performance.
15 Remove the baseplate by removing 5 screws. Then, remove the belt and brushroll from the housing.
16 Snap the new brushroll into place.
17 Reassemble the belt.
15 Reassemble the baseplate.
If a previous adjustment has already been made and bristle height does not extend above the baseplate, a new brush assembly should be ordered.

Replacing Edge Brush

WARNING: Unplug cord from electrical outlet before servicing.
Turn the power head over. With baseplate facing up, remove the screw located in the center of each edge brush.
Remove both edge brushes and replace with new ones. Replace both screws and tighten.

Replacing Light Bulbs

18 Remove the baseplate by removing 5 screws.
19 Remove the belt from the brushroll pulley. Then, remove the brushroll from the housing.
20 Remove the fascia by removing 2 screws.
21 Rotate fascia away from the power head and lift it away.
22 Pull burned out bulb from holder and replace with new bulb.
21 Reassemble the fascia.
19 Reassemble the brushroll and belt.
18 Reassemble the baseplate.
**Maintenance**

**Stuffing or Blockage**

**IMPORTANT:** On plush and new carpets, stuffing may occur inside the intake tube and the lower tube assembly. This is due to excessive fuzz and loose cuttings in the carpet. Stuffing could occur for the first few cleanings until all the loose material is removed. Due to the high efficiency of the cleaner, many older carpets will cause stuffing when the cleaner is first used on them. If your vacuum cleaner does not pick up properly, or makes unusual noise and the outer bag does not fluff up or balloon open, follow these steps:

**WARNING: Unplug cord from electrical outlet before servicing.**

1. Check blockage at the mouth of the intake opening. If there is blockage, remove it with long-nose pliers, a screwdriver or coat hanger. If you can not reach the blockage, remove baseplate. Remove the baseplate by removing 5 screws (see “Adjusting or Replacing Brushroll”).
2. If the blockage is not at the base, remove lower tube. Unhook bag spring, releasing bottom of bag.
3. Twist lower collar counterclockwise to slide up. Pull tube out of base.
4. Check for blockage. If blockage is in the tube, remove with a coat hanger.
5. If tube is not blocked, look into fan housing. Remove debris with long-nose pliers, a screwdriver or coat hanger.
6. To reassemble, check O-ring on tube, and replace if damaged. Replace tube by first lining up slot at base of tube with tab inside fan housing. Insert tube and push down until the tube is seated. Make sure O-ring is in place against fan housing opening. Replace and tighten collar until collar locking tabs are locked in place. Reattach bag spring.
7. Many times blockage occurs due to a full dust bag causing dirt to back down the air flow system. When that happens, the blockage will be at the top of the system, starting in the area where the dust bag connects to the connector assembly.

**Note:** If the above actions do not correct the problem, contact an Oreck authorized service center or call the customer service center. **US:** 1-800-989-3535 **Canada:** 1-888-676-7325

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**Trouble-shooting**

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide.

All other servicing should be done by an Oreck authorized service center.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Check</th>
<th>What to do</th>
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<tbody>
<tr>
<td>Cleaner will not run.</td>
<td>• Not plugged in properly.</td>
<td>• Be sure cleaner is firmly plugged into wall outlet.</td>
</tr>
<tr>
<td></td>
<td>• No electricity in wall outlet.</td>
<td>• Check electrical source – fuse or circuit breaker.</td>
</tr>
<tr>
<td>Cleaner does not pick up.</td>
<td>• Inner Bag is full.</td>
<td>• Replace filter bag. See “Replacing the HEPA Filtration Odor Fighting Inner Bag”.</td>
</tr>
<tr>
<td></td>
<td>• Nozzle or intake pivot clogged.</td>
<td>• Clear obstruction.</td>
</tr>
<tr>
<td></td>
<td>• Belt is broken or stretched.</td>
<td>• Replace belt.</td>
</tr>
<tr>
<td></td>
<td>• Brush is worn.</td>
<td>• See “Adjusting or Replacing Brushroll”.</td>
</tr>
<tr>
<td></td>
<td>• Bag tube clogged.</td>
<td>• Clear obstruction.</td>
</tr>
<tr>
<td></td>
<td>• Bag ports are clogged with fine dust.</td>
<td>• Change bag.</td>
</tr>
<tr>
<td></td>
<td>• Impeller fan is broken.</td>
<td>• Return to Service Center for repair.</td>
</tr>
<tr>
<td>Unit still does not operate properly.</td>
<td>• Check all the above points.</td>
<td>• Contact Oreck for service.</td>
</tr>
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Parts

All accessories and replacement parts are sold separately. To order, call our customer service group or visit our website. Please have your model number from the data label on the bottom of the unit.

### Accessories

<table>
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<th>Part Number</th>
</tr>
</thead>
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<tr>
<td>Crystal Aroma® Carpet and Room Freshener</td>
<td>AROMAI1</td>
</tr>
<tr>
<td>Oreck Dry Carpet® Cleaning System</td>
<td>303088</td>
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### Replacement Parts

<table>
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<tr>
<th>Item</th>
<th>Part Number</th>
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<tr>
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<td>CCPK8OH</td>
</tr>
<tr>
<td>Inner Bag, 8 Pack, Saniseal Paper</td>
<td>CCPK8DW</td>
</tr>
<tr>
<td>Belts, 3 Pack</td>
<td>0300604</td>
</tr>
<tr>
<td>Light Bulb</td>
<td>77051-01</td>
</tr>
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### Customer Service Hotline

USA: 1-800-989-3535 Canada: 1-888-676-7325

website: www.oreck.com

ORECK MANUFACTURING COMPANY: (Oreck Manufacturing Company gives you the following limited warranty for this product only if it was originally purchased for residential use, not resale, from Oreck or an Oreck Authorized Retail Dealer.)

Oreck will repair or replace, free of charge, to the original purchaser, any part that is found to be defective in material or workmanship within six (6) years of the date of purchase. This limited warranty applies to normal domestic use. Any commercial use of this product will void this limited warranty. This limited warranty covers the revolving roller brush for one (1) year for residential use only.

This limited warranty does not cover the replacement of expendable or consumable parts such as carbon motor brushes, edge brushes, drive belts, brushes, bulbs, disposable bags and other parts subject to normal wear unless they are defective in material or workmanship.

This limited warranty does not apply to any part subjected to accident, abuse, commercial use, alteration, misuse, damage caused by act of God, the use of voltages other than indicated on the serial number displayed on this product or service of this product by other than Oreck or a participating Factory Authorized Service Center. Oreck does not authorize any person or representative to assume or grant any other warranty obligation with the sale of this product.

Oreck’s limited warranty is valid only if you retain proof of purchase from Oreck or an Oreck Authorized Retail Dealer for this product. If you purchase this product from any other source, your purchase is “AS IS,” which means Oreck grants you no warranty, and that you, not Oreck, assume the entire risk of the quality and performance of this product, including the entire cost of any necessary servicing or repairs of any defects.

Oreck’s liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase, and Oreck shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If appropriate, see additional information for extended warranty.