

# ORECK

## Returning Online Purchases from Oreck.com

***Thank you for purchasing from Oreck.com.***

If you're unhappy with your purchase from Oreck within 30 days from the date of purchase, please follow the instructions below for a timely return. **Products purchased directly from Oreck.com may be returned for credit within 30 days of the date of purchase.**

1. Please return your product in its original packaging.
2. Secure the bottom portion of this form (below the perforation) to the outside of your package.
3. Clearly copy down your original order number in the space listed below. **If your order number is not listed with your return, you will not receive a credit.**
4. Returned products must be sent postage prepaid to the following address:

TTI Floor Care  
Attn: Returns Department  
578 Robinson Road  
Greer, SC 29651

Credits are issued via the payment method used for original purchase. Beyond 30 days credits will only be issued when Oreck determines that the return is due to a mistake made on the original order by Oreck. Products sent in to Oreck will not be returned to sender whether credit is issued or not. Shipping charges are not credited. Oreck does not reimburse postage/shipping charges to return product. Products returned "collect" or "COD" will not be accepted. Please allow 4-6 weeks for processing of a return.

Any other questions, please contact customer service at **(877) 989-3535** Monday - Friday 8:00 a.m. to 7:00 p.m. EST.

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Return Address:

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Attn: Returns Department  
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ORDER #: \_\_\_\_\_